

PRODUCT RETURN FORM

The customer has the **right to return products within 60 days** of receiving.
We offer free returns only within Finland.

Customer needs to pay the return costs from the EU- and non-EU areas.

Product exchange: return the products you do not wish to keep and place a completely new order for the items you want. We will refund the amount paid for the returned products within 14 days of their arrival after we have processed the return.

PLEASE NOTE THE FOLLOWING WHEN RETURNING PRODUCTS:

- **Test / try the products in a clean indoor environment.**
If the products have been tested outdoors, they are no longer acceptable for return.
- Products must be returned in flawless condition, i.e., without defects.
Products must be unused, clean, and in their original sales packaging.
- **The sales packaging cannot be used as a shipping package.** For example, when returning shoes, the shoe box can not have tape or address labels attached. Additionally, the products must have all original tags and labels in place.
- **The right of return does not apply to custom-made or other personalized items, such as engraved or monogrammed products.** (NOTE: For example a ski set with bindings attached by the customer's request is not returnable). The right of return does not apply to licensed firearms or ammunition.
- If the products are returned dirty, we reserve the **right to charge cleaning costs to make the products saleable again.**
- If the products are not easily cleanable or **if hair / animal fur is found on the products, they are no longer in saleable condition.**
- We adhere to the warranty terms defined by the manufacturer or importer.

In case the returned products and / or their packaging do not meet our delivery terms we can not accept the return.
In this case we will send the products back to the customer charging the delivery costs.

If you notice defects in the products after 60 days or after using them, please contact our customer service.
Our customer service will guide you through the reclamation process.

Tip! If you have several products to return and you still have your order's delivery note, you can circle the products being returned directly on the delivery note.

More detailed exchange- and return instructions can be found on our website:
<https://varuste.net/en/help-terms-of-delivery>

PRODUCT RETURN

The returned products will be refunded to the same payment method as the order was paid for: credit card payment will be refunded to the credit card, online bank payment to the bank account, Klarna invoice via Klarna, etc.

Please include your account number only if you have paid with an advance invoice / bank transfer form or company invoice.

Product description: _____

Bank account (IBAN): _____

BIC / SWIFT# for international delivery: _____

Account holder: _____

Reason for product return: _____

CUSTOMER INFORMATION

Return date: _____

Delivery note number: _____

Name: _____

Address: _____

OR Order number: _____

Phone number: (+) _____

E-mail: _____

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metsästyskeskus



aalto

diving school

Please return products
 with the following information.

**"Customer return"
 Aalto Group Oy**

*Varuste.net, Viranomainen.fi,
 Metsästyskeskus or Diving School Aalto*

**Malminkartanontie 1
 00390 Helsinki, FINLAND
 info@varuste.net**

**We offer free delivery costs on returns only
 within Finland from the service providers
 listed below. Please use the following
 contract- / reference numbers:**

Contract number: Posti
Inside Finland only: 611797

Contract number: Matkahuolto
Inside Finland only: 9500040

Contract number: DB Schenker
**Inside Finland only:
 use the original tracking code**