

RETURN- AND PRODUCT CHANGE POLICY



You have the right to return or change products within 365 days of delivery. The return for products delivered within Finland is free. NOTE! We can offer product change within Finland ONLY. If you need to change products shipped abroad from Finland you need to first return the product and we will refund you. You will then need to make a new order on the desired product.

Shipping costs of returned products outside of Finland are at the expense of the customer. If the product is defective or other than ordered, we will compensate for the shipping costs. Returned products must be flawless, unused and in all original sales packaging. The packaging must be flawless, if it is possible to handle the product without breaking the seals of the package.

We will refund you within 14 days of receiving and handled the returned product(s). If manufacturing defects are discovered after the 365 days return period, please contact our customer service via e-mail at info@varuste.net

VARUSTE.net
Syvyyksistä huipulle

VIRANOMAINEN.FI
LAW ENFORCEMENT & MILITARY

METSÄSTYSKESKUS
PARHAAT VARUSTEET METSÄSTÄJÄLLE

aalto
SUKELLUSKOULU

I WANT TO RETURN PRODUCTS

Product return. I would like the payment refunded. Please note, that the payment will be refunded by the same method as your original payment: Credit card payments will be refunded to your credit card, PayPal transactions will be refunded to your PayPal account and so on. If you have paid via your bank account, please fill out your account information below (Both IBAN and SWIFT# in international deliveries):

Product description _____

Bank account (IBAN, SWIFT# for international delivery) _____

Account holder _____

I WANT MY PRODUCTS CHANGED

NOTE! We can only offer product change within Finland ONLY. If you need to exchange products shipped abroad from Finland you need to first return the product and we will refund you. You will then need to make a new order on the desired product.

Defective product. Please replace the original product. _____

I would like to receive a different product. New product information: _____

I would like to receive a different size or color from the same product: _____

REASON FOR RETURN / CHANGE REQUEST

- | | | |
|--|--|--|
| <input type="checkbox"/> Wrong size | <input type="checkbox"/> Wrong product | <input type="checkbox"/> I prefer not to answer |
| <input type="checkbox"/> Product did not meet expectations | <input type="checkbox"/> Purchased product elsewhere | <input type="checkbox"/> Other, please describe: _____ |
| <input type="checkbox"/> Defective product | <input type="checkbox"/> I changed my mind | _____ |
| <input type="checkbox"/> Missing product | <input type="checkbox"/> I ordered multiple sizes | _____ |

CUSTOMER INFORMATION

Delivery note number _____

Name _____ Phone number _____

Address _____ E-mail _____

You have the right to return products within 365 days of delivery. The return for products delivered within Finland is free. Products delivered outside Finland have to be returned at your own expense. If the product is defective or wrong, we will compensate for the delivery cost.

Products being returned must be flawless, unused and in all original sales packaging. The packaging must be flawless, if it is possible to handle the product without breaking seals of the package.

Please return the products to the following address:

"Customer return"

Aalto Group Oy

Varuste.net, Viranomainen.fi,
Metsästyskeskus or Aalto Diving School

**Malminkartanontie 1
Fi-00390 Helsinki
FINLAND**

Contract number for Posti
611797

Contract number for Matkahuolto:
9500040