

## RETURN POLICY

You have the right to return products within 30 days of delivery. The return for products delivered within Finland is free. Products delivered outside Finland have to be returned at your own expense. If the product is defective or wrong, we will compensate for the delivery cost.

Products being returned must be flawless, unused and in all original sales packaging, in other words, resale condition. The packaging must be flawless if it is possible to handle the product without breaking seals.

We will return your charge within 14 days of receiving returned product(s).

If manufacturing defects are discovered after the 30 days return period, please contact our customer service via e-mail at [info@varuste.net](mailto:info@varuste.net).

## RETURN INFORMATION

- ☐ Product return. I would like the charge returned. **Please fill out the required bank information below**
- ☐ Product return. I used my credit card for paying and I would like the charge returned **TO MY CREDIT CARD.**
- ☐ Product return. I used **JOUSTORAH**A for paying.
- ☐ Product return. I would like to receive a different product.

New product information: \_\_\_\_\_

- ☐ Defective product. Please replace the original product.

Defect description \_\_\_\_\_

- ☐ Defective product. I would like the charge returned. **Please fill out the required bank information below**

Defect description \_\_\_\_\_

## CUSTOMER INFORMATION

DELIVERY NOTE NUMBER \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

Phone # \_\_\_\_\_

E-mail \_\_\_\_\_

Bank account # \_\_\_\_\_ (Both IBAN and SWIFT # in international deliveries)

Name of account holder \_\_\_\_\_

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**Please return the products to the following address:**

**"Customer Return"**  
**Aalto Group Oy / Varuste.net**  
**Ruosilankuja 3**  
**Fi-00390 Helsinki**  
**Finland**

